

arctic
CHRISTMAS



TROMSO - ALTA- KIRKENES - SAARISELKA - SINETTA - ROVANIEMI

13 DAYS / 12 NIGHTS



WINTER GUARANTEED DEPARTURE
14 DECEMBER 2018

arctic CHRISTMAS

13 DAYS / 12 NIGHTS GUARANTEED DEPARTURES 2018

DECEMBER 14

EXPERIENCE THIS UNIQUE JOURNEY TO LAPLAND AND BE AMAZED BY A BLEND OF FIRST CLASS TRAVEL, WITH THE MOST FASCINATING AND INVIGORATING WINTER ACTIVITIES IN THE REGION. ENJOY A GUIDED 3-HOUR SIGHTSEEING IN TROMSO. A SCENIC COACH RIDE THROUGH BREATH-TAKING NATURE. VISIT THE EMYA AWARD-WINNING ALTA MUSEUM. IN KIRKENES WE OFFER ONE OF THE DELICACIES OF THE NORTH ON A KING CRAB SAFARI. IN SINETTA YOU GET THE EXTRAORDINARY EXPERIENCE OF SLEEPING IN A GLASS IGLOO. WEATHER PERMITTING, YOU WILL SEE THE BREATH TAKING NORTHERN LIGHTS FROM YOUR BED. YOU WILL STAY IN SAARISELKA WITH ITS DAZZLING WHITE LANDSCAPE AS WELL AS IN ROVANIEMI. SANTA CLAUS WILL BE EXPECTING YOU AT SANTA CLAUS VILLAGE. YOU WILL ALSO EXPERIENCE A VISIT AT THE SAMI REINDEER FARM AND SLEIGH RIDE, AS WELL AS A HUSKY SAFARI, ENDING WITH A VISIT TO THE KINGS OF THE ARCTIC, THE POLAR BEARS, LIVING IN THEIR NATURAL NORTHERN CONDITIONS, AT RANUA WILDLIFE PARK.

HIGHLIGHTS:

- Activities everyday
- 1 night in a Glass Igloo
- King Crab Safari
- Reindeer farm visit with sleigh ride
- Snowshoes Safari
- Husky farm visit with sledge drive
- Visit Arctic Snow Hotel and dinner
- Rovaniemi and Santa Claus Village
- Visit to Ranua Wildlife park
- 2 Christmas gala dinners
- A visit from Santa Claus at Santa Claus Hotel
- Visit to the award-winning Alta Museum & the Northern Lights Cathedral



RATES

Per person in double/twin room:

- **EUR 6.420.00**
Supplement for single room:
- **EUR 2.140.00**
3rd person in extra bed sharing a double/twin room:
- **EUR 5.910.00**
Child (4 – 12 years), per child when sharing room with parents:
- **EUR 5.460.00**

Max. 2 children per room sharing with parents up to the age of 12 years. This does not apply to Glass- and Snow Igloos and must be pre-booked and confirmed by Borealis Destination Management. Due to the nature of the tour children under the age of 4 will not be accommodated.

The Northern Lights are weather dependent and cannot be guaranteed as they are a natural phenomenon.

TOUR INCLUSIONS:

- ✓ 12 nights in First Class hotels in standard double/twin rooms with private facilities
- ✓ 12 breakfasts, buffet style
- ✓ 4 dinners, 4 lunches & 1 picnic as mentioned in the program
- ✓ Bi-lingual Tour Escort (English & Spanish or Portuguese) from Day 1 to Day 13 inclusive
- ✓ 3-hour guided tour of Tromso City
- ✓ Arrival transfer in Tromso by public service Flybussen
- ✓ Regular departure transfer to Rovaniemi Airport
- ✓ The long-distance coach from day 2 – 12 offers WIFI
- ✓ All tours and transportation, as mentioned in the program
- ✓ Visits, excursions and entrances as mentioned in the program
- ✓ Outdoor clothing for winter activities/safaris mentioned in the program. For further information please consult the general conditions

Please note! Arrival transfer in Tromso is by a regular (public) airport bus service Flybussen. Departure Regular Transfer Service included in the program is only available for transfers to Rovaniemi Airport and only on the published official date of end of the tour. The transfers are escorted by an English-speaking representative from Borealis Destination Management and is shared with other fellow passengers; therefore, minor waiting time at the airport may occur. This transfer service is not valid for passengers with pre/post nights or passengers who require private transfers – for a supplement, private transfers can be reserved.

ITINERARY:

DAY 1	FRIDAY – 14 DECEMBER Arrival – Tromso
	Radisson Blu Tromso ****

Arrival to Tromso airport. Upon exiting the airport, please proceed to the Flybussen bus stop (regular airport express bus) and present your voucher to the driver. Your voucher is valid for both the arrival and departure transfers, so please be sure to keep it safe. The Flybussen will transfer you the 5 km distance to the center of Tromso and drop off is within walking distance of your hotel. Check-in at your hotel* (guaranteed from 15:00).

The rest of the day is at leisure. Please consult the Borealis Destination Management welcome letter, which you will receive upon check-in to your hotel, and kindly note where and when to meet your Tour Director.



DAY 2	SATURDAY – 15 DECEMBER Tromso	Breakfast
	Radisson Blu Tromso ****	

Breakfast at the hotel. This morning we depart by private coach for a 3-hour city sightseeing tour. This tour will be the perfect introduction to Tromsø where you will visit the world's most northern Botanical gardens. Here you can enjoy the views of the mountains to the east and south. Tromsø enjoys a subarctic climate, its location corresponding to the northern coast of Alaska. Visit the Tromsø University Museum where you will learn fascinating facts on nature and culture in northern Norway. Learn about the indigenous Sami people, their traditional culture and recent history. Following this, you will continue on a tour around the island, passing Lake Prestvatn where the Meteorological Institute is situated. Travel across the bridge to the Arctic Cathedral for a visit to this masterpiece by Jan Inge Hovig. Built in 1965, the cathedral reflects north Norwegian nature, culture, and faith with a monumental stained-glass window.



OPTIONAL: NORTHERN LIGHT DINNER CRUISE

PRICE: 175 EUR /PERSON

20:30 – 23:30

Minimum 2 persons

Join a dinner cruise on a local family owned catamaran, with good deck space and a warm cozy lounge. This is a very local way to hunt for the lights. The owners live on board in the winter season. We stay in protected waters, and we find a secure place for the Northern Lights. This depends of course if nature is with us or not. Northern Lights from the seaside are spectacular and beautiful. Even the light pollution from the town disappears into the black sea. You also get a fabulous view of the Tromso area in the beautiful Arctic winter night. Knowledgeable hosts with years of experience will do their utmost to give you a memorable experience. During the trip you will be served a North-Norwegian traditional fish dinner made with the best ingredients and a dessert and hot drinks. **REQUIRES PRE-BOOKING**



DAY	SUNDAY – 16 DECEMBER	Breakfast
3	Tromso - Alta	
	Thon Alta ***+	

Breakfast at the hotel. During your bus trip to Alta you will experience some of the most magnificent nature of the region and the travel time will be filled with unforgettable impressions. The distance between Tromso and Alta is about 300 km, the journey takes around 8 hours and includes two ferry rides. The tour will make a stop to enjoy lunch (not included) at the Bios Café in Storslett. Arrival in Alta and check in at your hotel. Evening at leisure.

**OPTIONAL: NORTHERN LIGHTS TOUR - Storytelling**

PRICE: 155 EUR/PERSON

19:30– 23:30

Min 2 persons/
max 15 persons

Includes: transfers between Alta and Sorrisniva, guide, sweets and hot drink during the trip

This adventure begins with a pick up from the Scandic Hotel and a 20-minute bus ride into the countryside. The family owned Sorrisniva adventure facility is perfectly located to maximize your chances of seeing the magnificent Aurora Borealis in the time between September and March. In the company of a knowledgeable local guide you will take on the Northern Lights chase. Along the way you will have an excellent opportunity to learn more about the natural phenomenon as well as the local history of Alta. Your guide will also be very happy to help you catch some beautiful images with your own camera. During the trip you will be served sweets and a warm drink. You will return to Scandic Hotel around midnight. **REQUIRES PRE-BOOKING**



DAY	MONDAY – 17 DECEMBER	Breakfast
4	Alta	
	Thon Alta ***+	

Breakfast at the hotel before departing for the prestigious EMYA award-winning Alta museum. The museum is situated at the site of early settlement of Finnmark dating from around 11,000 years ago and presents exhibitions on local culture and historic industries. A must-see for anyone visiting the area. Afterwards we will pay a visit to the modern Northern Lights Cathedral located in the central part of town.

ALTA MUSEUM

Included

Experience the Northern Europe's largest and richest rock carving site, inscribed on the UNESCO's World Heritage List. Here you can walk on pathways arranged around the rock carving area while enjoying a fantastic view over the Alta Fjord. The 2000 to 6200 years old rock carvings show the life of hunters and fishermen. You will have a guided tour at the museum with some free time afterwards to walk around at your own pace.



NORTHERN LIGHTS CATHEDRAL

Included

The impressive Nordlyskatedralen is a result of an architectural competition launched in 2001. Designed by Schmidt Hammer Lassen Architects in collaboration with architect Kolbjorn Jensen of Link Arkitektur, the elegant and modern construction features concrete and wood with external cladding of titanium sheets. The central feature being the towering spiral with belfry. Inside the church you will find art work by Danish artist Peter Brandes.



OPTIONAL: SLEIGH RIDE UNDER THE NORTHERN LIGHTS

PRICE/PERSON: 215 EUR
Min 2 persons/Max 8 persons

20:00 – 24:00

Dinner included

Includes: Transfer, traditional dinner including dried meat chips w/dip, reindeer meat, lingonberry sauce, homemade cinnamon rolls, bonfire-coffee and glogg

This tour offers you an evening of cozy adventure. You will be picked up in Alta and driven to a farm in the nearby countryside where you will climb aboard a sleigh and get bundled up in warm blankets. Your sleigh is then pulled by a Norwegian Fjord Horse through the forest and along the Alta River, all you need to do is sit back and enjoy the peace and beauty all around you. Near the end of the ride, you will stop at a wilderness shelter where a light dinner will be served around a warm fire. Under the right



conditions you might also be able to capture some beautiful images of the Northern Lights. **REQUIRES PRE-BOOKING**

DAY 5	TUESDAY – 18 DECEMBER Alta - Saariselka	Breakfast
	Santa's Tunturi Hotel****	

Breakfast at the hotel before departure. In the comforts of our coach you will make your way south from Alta to Saariselka. The journey takes approximately 6 hours, during which you will have the opportunity to take in the breath-taking beauty of the changing Nordic landscape. The tour will make a stop along the way to enjoy lunch (not included).



DAY 6	WEDNESDAY – 19 DECEMBER Saariselka - Kirkenes	Breakfast & Lunch
	Thon Hotel Kirkenes****	

Breakfast at the hotel followed by an early departure. You will be traveling the 270 km north to Kirkenes by coach, an approximately 4-hour journey transporting you through the beautiful northern Lapland. Your eyes will feast on breathtaking nature as you make your way up north. The tour makes a stop along the way to enjoy lunch. After check-in at Thon Hotel Kirkenes you will enjoy the amazing experience of the "KING CRAB SAFARI", departing from your hotel at 13.00 hours.



KING CRAB SAFARI

INCLUDED

DURATION: APPROX 3-4 HOURS

“Rated one of the best 25 excursions in the World by National Geographic”

One of the highlights of Northern Norway with the chance to taste one of the local delicacies known worldwide. Heading out on the Kirkenes Fjord you will come face to face with this giant of the sea on the King Crab safari. The red king crab found in the Barents Sea can reach up to two meters from claw to claw and weigh up to 15 kilos. Depending on the weather and ice the trip might be by boat or snowmobile drawn sleigh. Once your king crab has been caught, you are transferred to a remote cabin where the crab will be prepared for a delicious lunch. All equipment and clothing will be provided. The rest of the afternoon is at leisure.



DAY	THURSDAY – 20 DECEMBER	Breakfast & Lunch
7	Kirkenes - Saariselka	
	Santa's Tunturi Hotel****	

Depart Kirkenes travelling south through the northern Lapland landscape to the centre of Sami world at Inari, the capital of Lapland. Here we visit the Sami culture centre and parliament set in the heart of Sápmi in a unique natural landscape on the shore of Lake Inari, serving as a centre for Sámi self-governance, culture, education and know-how. Modern conference premises, facilities and technology go hand in hand with authentic, living Sámi culture. Lunch is included. After the visit we continue onto the tiny village of Saariselka, the centre of Finland's winter sports. Check-in to the hotel and the rest of your day is at leisure.

**OPTIONAL: NIGHT TO REMEMBER BY SNOWMOBILES**

PRICE/PERSON: 198 EUR

18:00 – 23:00

Dinner included

Includes: Transfer, traditional Lappish dinner incl. fresh bread & butter, water & berry juice, berry pie, coffee/tea

Come and experience an exotic Arctic evening by driving through snow-covered forests and over treeless fells. With a little luck, if the sky is clear, the moon, stars and even the Northern Lights may show you the way. The safari is heading to the Igloo site, where you have the possibility to roam around the forest nearby, and watch the Northern Lights show inside the igloo. A Northern Lights dinner will be served at the traditional Lappish wooden Kammi. Return to the hotel in bus. **REQUIRES PRE-BOOKING**



**Note: To drive a snow mobile in Finland you must have a valid driver's license from a country of issue which has signed the Road Traffic Convention of Geneva. Borealis Destination Management cannot accept responsibility for licenses that are not accepted. Please consult if you have any doubts.*

DAY 8	FRIDAY – 21 DECEMBER Saariselka	Breakfast
	Santa's Tunturi Hotel****	

In the morning, get ready for some fresh air activity literally following the footsteps of the Sami.

SNOWSHOES SAFARI	INCLUDED
DURATION: 1:30-1:45 HOURS	

Put on your snowshoes and feel the crunch of snow under your feet. Capture the true feeling of winter in the northern woods as you explore the nearby white wilderness of forest and hills and Urho Kekkonen National Park, surrounding Saariselka. The afternoon is at leisure and we recommend trying a Finnish sauna, available at the hotel.



OPTIONAL: EVENING SAFARI BY REINDEER	PRICE: 136 EUR /PERSON
19:00 – 21:00	Min 2 persons

Get yourself ready for the unique experience of sitting in a sleigh pulled by reindeer. The journey will take you into the quiet evening forest and maybe you will even get to marvel at the beautiful Northern Lights dancing in the sky. Once you are back at the camp, a nice warm campfire and warm drink will be waiting for you to enjoy. **REQUIRES PRE-BOOKING**



DAY 9	SATURDAY – 22 DECEMBER Saariselka - Sinetta	Breakfast, Lunch & Dinner
	Arctic Snow Hotel & Glass Igloos	

In the morning after breakfast, the adventure continues as we make our way to Sinetta, located 25 km from Rovaniemi. Along the way, we will visit one of the highlights of the tour.

SAMI REINDEER FARM & SLEIGH RIDE	INCLUDED
DURATION: 2:00-2:30 HOURS, TOTAL LENGTH OF THE VISIT	

Meet the traditional Sami farmers who will tell you about the reindeer, the Sami and teach you how to throw Suopunki (Sami lasso). Sitting in a two-person sleigh, pulled by your reindeer, you will experience this traditional and peaceful way of moving through the white landscape over the lake and through the forest, where the only sound you will hear is the melody of reindeer bells. A typical three course lunch is included at the farm.



OVERNIGHT IN A GLASS IGLOO

INCLUDED

The journey continues south to Sinetta following the winding roads through the snowy forest and arriving at the unique Arctic Snow Hotel, where you will check-in to your private Glass Igloo. Enjoy the warmth of your Glass Igloo and weather permitting you will have the opportunity to marvel at the amazing Northern Lights (Aurora Borealis) and the millions of stars from the comforts of your bed. In the evening, you are invited for a traditional Lappish three course dinner in a magnificent wooden "Kota" where fresh salmon is slowly grilled over the fire on a huge fire pit in the center.

**OPTIONAL: SNOW SAUNA & OUTDOOR JACUZZI**

PRICE: 65 EUR /PERSON

22:00 – 23:30

EXCLUSIVE FOR BOREALIS DESTINATION MANAGEMENT GUESTS

Even the most enthusiastic sauna bathers are deeply impressed by the snow sauna with its walls made of snow and ice. Only the sauna benches are made of wood! The sauna bathing experience is an astonishing combination of thick steam within intimate snow walls. Afterwards jump into the outdoor Jacuzzi and admire the Northern Lights or the spectacular starry night skies of Lapland. **REQUIRES PRE-BOOKING**

**OPTIONAL: OVERNIGHT IN A SNOW SUITE with EVENING SAUNA & OUTDOOR JACUZZI EXPERIENCE**

PRICE: 110 EUR /PERSON

OVERNIGHT INCL. SNOW SAUNA & OUTDOOR JACUZZI 22:00 – 23:00

SAUNA & JACUZZI ARE SHARED WITH OTHER BOREALIS DESTINATION MANAGEMENT GUESTS

Each year the snow hotel is built with local artists designing and creating the ice and wall sculptures that decorate the hotel and Snow suites. Each Snow Suite is different each year and offers a unique arctic experience to spend the night as the Sami once did in a snow igloo. A mattress on an ice bed with special arctic sleeping bags keep you warm in the ambient temperature of 0 and -5 C. **REQUIRES PRE-BOOKING**



DAY 10	SUNDAY – 23 DECEMBER Sinetta - Rovaniemi	Breakfast & Dinner
	Santa's Hotel Santa Claus****	

In the morning after breakfast you will travel by bus to Rovaniemi where you will check-in at Santa's Hotel Santa Claus and your Christmas adventure can begin. Once you have settled into the hotel, you can enjoy a buffet dinner of traditional Lappish food. You may choose to round off the night with the unique experience of a Finnish sauna **included**.



DAY 11	MONDAY – 24 DECEMBER Rovaniemi – Santa Claus Village -Rovaniemi	Breakfast & outdoor picnic & Christmas Dinner
	Santa's Hotel Santa Claus****	

Enjoy a Scandinavian breakfast buffet before going on your next adventure, the Husky Farm and Safari.

HUSKY FARM & SAFARI

INCLUDED

DURATION: 2:00-2:30 HOURS, TOTAL LENGTH OF THE VISIT

2 persons per sledge

The barking of enthusiastic dogs will welcome you to the most genuine Husky farm in Rovaniemi. The head musher will talk about the life and training of these Arctic animals and you will also have the chance to take some great photos. He will also provide you with brief instructions on how to ride the sleighs. Riding in pairs you will embark on a run through the forest behind your pack of huskies. After the trip there is time to visit the farm and enjoy a traditional outdoor lunch of Lappish sausage grilled on the campfire followed by Lappish pancakes.



The day continues with a visit to the world-famous Santa Claus Village, built right on the Arctic Circle and home to Santa Claus. Stop by his busy post office where you can ask Santa to send a letter to your loved ones just before Christmas. Take a step into the magical world of Santa's home and meet Santa himself. No words can describe the emotions of this fairy-tale-like moment. It is something you will always remember. An absolute must for any visit to Lapland.



VISIT FROM SANTA CLAUS & CHRISTMAS EVE GALA DINNER

INCLUDED

At approximately 16:00, all children are invited to participate in the traditional activity of decorating the Christmas tree.

Around 18:00 Santa Claus will pay a visit to the hotel where he will deliver Christmas presents to our youngest guests. There will be a small gift per child from the hotel and the possibility for families to arrange, that Santa Claus special delivers a present to their children on behalf of the family. Christmas Eve Gala Dinner buffet will be served at the hotel Santa Claus. An aperitif and one glass of house wine, beer or soft drink per person are included.



DAY	TUESDAY – 25 DECEMBER	Breakfast, Lunch & Dinner
12	Rovaniemi – Ranua – Rovaniemi	
	Santa's Hotel Santa Claus ****	

Scandinavian buffet breakfast at the hotel before departing on another day of adventure. This morning we will visit the Ranua Wildlife Park, situated 80 km south of Rovaniemi, 1 hour by coach. The Ranua Wildlife Park, established 1983, specializes in arctic and northern animal species. The spacious animal enclosures are amid northern conifer forests, the natural habitat of most of the animals. You will be able to enjoy a guided tour of this beautiful park and visit different animals and birds. The guide will provide you with interesting and detailed information about the animals and their personalities, as well as answer whatever questions you might have about the animal life and arctic nature. Enjoy a self-service lunch at the restaurant in Ranua Wildlife Park. After lunch, you will have one hour to visit the surroundings. You may want to visit the souvenir shops, the Fazer factory and the local wine shop with their unique selection of wines made from berries. Return to Rovaniemi, remainder of the afternoon is at leisure.

**CHRISTMAS GALA DINNER**

INCLUDED

In the evening enjoy a Christmas Gala Dinner buffet at the hotel Santa Claus. An aperitif and one glass of house wine, beer or soft drink per person included.



DAY 13	WEDNESDAY – 26 DECEMBER Rovaniemi - Departure	Breakfast
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Breakfast and the rest of your day at leisure until your regular transfer to Rovaniemi airport in good time for your departure flight.

END OF SERVICES
THANK YOU FOR TRAVELLING WITH VIA HANSA & BOREALIS

ARCTIC CHRISTMAS 2018*13 days/ 12 nights.***BOOKING CODES:**

- BDMWLD01:

DATES:

14 – 26 DECEMBER

THE RATES DO NOT INCLUDE:

- Beverages or any extras
- Porter Service
- Any services not mentioned in the program

HOTEL DESCRIPTIONS:**Hotel Radisson Blu Tromso**

With 269 rooms and suites, it offers modern amenities. Many rooms offer stunning views of the city and the surrounding natural grandeur of its mountains and bay. Guests can also take in views of the fjord and the landmark Arctic Cathedral from the hotel's 10th-floor fitness center. Here guests can work out or unwind in the sauna or solarium after a full day of outdoor activity. There are the Restaurant Aurora, Yonas Pizzeria or pub fare at Rorbua Pub. Both Rorbua Pub and the Lobby Bar offer atmospheres and drinks to warm you inside and out. In winter, guests can experience the magic of the Northern Lights from the hotel's glass bridge.

**Thon Hotel Alta**

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Featuring free Wi-Fi throughout the property, Thon-Hotel-Alta offers accommodations in Alta. Guests can enjoy the on-site restaurant. Some accommodations feature a sitting area to relax in after a busy day. For your comfort, you will find free toiletries and a hairdryer. You will find a 24-hour front desk at the property. Bike rental is available at this hotel and the area is popular for biking. The nearest airport is Alta Airport, 4 km from the property.

**Santa's Tunturi Hotel**

Santa's Hotel Tunturi offers cozy accommodation with 260 rooms and apartment suites. Sweet dreams in the silence of arctic wilderness. All rooms and apartments are located in six different blocks, reception being in the main building. The main building has a long history and its facade has functionalism features and was designed by awarded Finnish architect, Kurt Moberg. Santa's Hotel Tunturi has something to offer for all tastes. At their restaurants you can dine and dance from dusk till dawn. Whether you are fond of Lappish a la carte or Scandinavian fine dining you'll find something for your taste.

**Thon Hotel Kirkenes**

Thon Hotel Kirkenes is located right on the quay in the town center, with a view of the fjord and within minutes from Andersgrotta Bomb Shelter, dated from the Word War II. The hotel is one of the largest

hotels in Kirkenes. It has rooms in modern design and a restaurant which offers a broad selection of food and beverages.



Arctic Snow Hotel & Glass Igloos

The Arctic SnowHotel in Sinetta has since December 2014 offered unique Arctic Glass Igloos. They are ideally located next to the Snowhotel and optimized for the observation of the northern lights.

The glass igloos are located in the Arctic Circle, far from the city lights of the town of Rovaniemi, Finland. Although there is no way to guarantee an Aurora sighting – since a clear sky, geomagnetic activity and a dash of luck are all needed – the probability of a great northern lights show at the Arctic Glass Igloos is almost optimal. The glass igloos are private, comfortable and spacious (20m²). They are warmly insulated with thermal-glass roofs and heated floors. In addition, the hotel offers their guests an optional northern light “Aurora Alarm” service free of charge.



Santa's Hotel Santa Claus

Santa's Hotel Santa Claus is a modern hotel in the heart of the capital of Lapland as well as very close to nature. There is a total of 168 well-equipped, spacious rooms, decorated in Scandinavia style and with a fantastic room height of 3.5 meters in most cases. The hotel restaurant “Gaissa” offers an award-winning (Chaine des Rotisseurs) Lappish cuisine. In addition, the hotel bar is ideal for those who wish to enjoy a cup of coffee or a drink.

Conditions – Winter Guaranteed Departures 2018

1) RATES

All rates are retail sales rates and given per person in Euro. The rates include all service taxes and reservation charges as well as the VAT percentage known on day of issuing the program of each country included in the respective programs. We reserve the right to amend the rates in case of governmental interference beyond our control.

2) RESERVATIONS

We kindly ask you to send your reservations by e-mail to Guaranteed.Departures@bdm-info.com stating the tour code.

The following information is needed to confirm the reservations: *Booking code, type of room, full name, sex, date of birth, nationality, passport number and expiry date.*

Confirmation is subject to availability and therefore to confirmation. Our confirmation will be returned within 48 hours during weekdays (Mon-Fri).

We should be glad to sign you up for a free sales agreement, information and requirement thereto to be forwarded separately.

3) PAYMENTS

The rates are based on full pre-payment prior to departure. Invoices will be forwarded in due time prior to the traveler's arrival to destination.

4) GRACE PERIOD FOR RESERVATIONS

* Reservations made more than 45 days prior to the beginning of the tour, may be cancelled within 10 working days (weekdays) from date of booking without cancellation charges.

* Reservations made between 45 days and 36 days prior to the beginning of the tour, may be cancelled within 5 working days (weekdays) without penalties.

* Reservations made between 35 and 21 days prior to the beginning of the tour, may be cancelled within 3 working days (weekdays) without cancellation charges.

* Penalty will be imposed for cancellation of reservations made less than 20 days prior to the beginning of the tour, no matter the time of cancellation as follows.

5) CANCELLATION CONDITIONS FOR TOURS IN LAPLAND

After confirmation the reservation cannot be cancelled or changed without penalty. All cancellations will be charged with a minimum cancellation fee of EUR 75.00 per person.

The following cancellation charges apply:

* Cancellations until 91 days prior to the arrival of the passenger are subject to a fee of EUR 75.00 per person for tours excluding overnight in Glass Igloos, and EUR 275,00 for tours including overnight in Glass Igloos.

* Cancellations between 90 – 45 days prior to the arrival of the passenger are subject to a charge, per person, of 50 % of the total cost of the reservation.

* Cancellations between 44 – 15 days prior to the arrival of the passenger are subject to a charge, per person, of 75% of the total cost of the reservation.

* Cancellations made within less than 14 days of arrival of the passenger are subject to a charge, per person, of 100% of the total cost of the reservation.

Name changes are considered as cancellation and rebooking and can only be done up to 21 days prior to arrival. Name changes will be charged with a fee of EUR 75.00 per name change.

6) VISA & PASSPORT

It is the travelers own responsibility to hold and present valid documents (passport & visa) to the immigration authority of each country. Borealis Destination Management is pleased to provide a visa support letter as basis for the travelers' application to the Embassy of his or her home country should a visa be required for the travelers in question. In order for us to supply such a support letter we must receive the following information: *full name, sex, date of birth, nationality, passport number and expiry date.*

7) FORCE MAJEURE

Borealis Destination Management Aps shall not be liable for any delay or failure in its performance of any of the services when such delay or failure arises beyond its reasonable control, including without limitation, acts of terrorism, civil insurrection, revolution, blockade, labor disputes and strikes, material shortages, supplier failure, embargoes, rationing, acts of local, state or national governments or public agencies, utility or communication failures or delays, fire, acts of war, floods, epidemics, and riots.

8) ITINERARY AMENDMENTS

We reserve the right to amend the itinerary and/or included entrances without notice due to weather conditions or interference of local authorities, which is out of the control of Borealis Destination Management Aps and its suppliers. The weather in Norway, especially on fjords area, can be unpredictable during the season and road closures are sometimes enforced by local authorities, therefore some of the activities on this tour are subject to change or cancellation without notice. Should the itinerary be amended due to unforeseen circumstances then we will endeavour to find suitable alternative activities.

09) HOTELS

Hotels confirmed for the respective dates are as per the program, there however might be a variation on some of the tours due to a difficult booking situation or similar. Should the actual hotel vary from the program, the tour operator will always be notified in advance and prior to the arrival of the passenger.

The Hospitality in Scandinavia is not officially classified by the international star system. The classification of the hotels described in our programs are as for the official classification, when existing, or with the number of stars based on the professional evaluation of Borealis Destination Management Aps.

The classification/evaluation used in our programs are based on the date of print of the program and could vary from the date of print to the date of the start of the actual tour.

10) CHILD POLICY – WINTER PROGRAMS

Borealis Destination Management ApS cannot be held responsible if the equipment or facilities provided by its suppliers does not ideally suit or fit to the needs of young children. Due to the nature of the tours and the destination, we are unfortunately not able to accept children younger than 4 years old on these programs. Children between 04-12 years, when sharing room with adults, receive a reduction.

11) IMPORTANT NOTE:

It is important to note that in all our winter programs can be physically demanding and the passenger may be exposed to different kinds of physical strain. Uneven grounds during walking tours, snow and ice are common surface in our destinations. All activities involving sailing, snowmobiling, reindeer sleighs, husky sleighs, igloo dinners & ice breaker will include appropriate thermal equipment.